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RETIREMENT STRIKES AGAIN AS WE SEND SHERRY OFF WITH WELL WISHES



Our Sherry Slavin retired this past April to spend time with her family. She has so far been down to Texas to visit her mother, up to Wisconsin to visit family, and yes, off to Disney World with her grandchildren, just like she won the Super Bowl! Although we miss her, we do wish her the best. She has confided that she truly misses her customers. Sherry has always been a customer advocate and she loved helping.

Sherry has agreed to continue to work on the development of the new Billing Platform. Her comprehensive understanding of the billing process and expertise in the program make her the best asset for this project. We appreciate her dedication and relish the opportunity to continue to work with her.

Helpful Hints Concerning Cybersecurity and Your Data

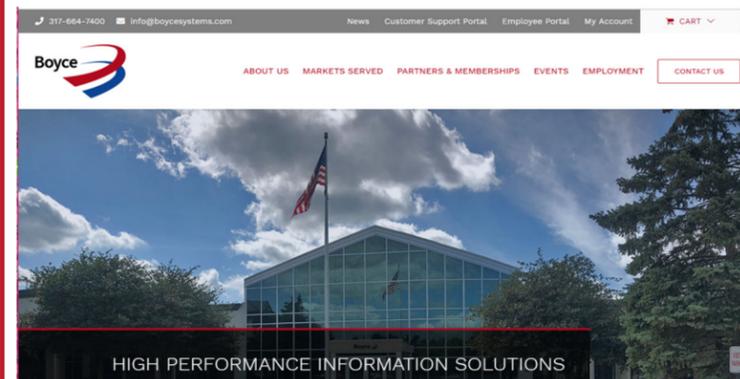
- **Use and maintain preventative software programs and hardware**-Install firewalls and email filters to reduce malicious network traffic.
- **Back up your data**-Perform regular backups of your systems and other important files. A copy of your backup data should be stored offsite. This is just part of the backup process. Testing your data backup and restore procedures should also be completed regularly.
- **Install security patches and updates regularly**-Keep operating systems and software current with scheduled updates. Keeping your systems up to date with critical security updates reduces vulnerabilities while protecting your data.
- **Keep antivirus software current**-Cybercriminals are constantly working to stay ahead of the antivirus manufacturers by producing new cyber threats almost daily. Keeping your antivirus software updated will assist in protecting your data from these latest threats.
- **Train your organization**-Provide regular training for cybersecurity awareness and the best security practices for your organization. Keeping your staff informed about new cybersecurity threats and techniques improves awareness when a threat occurs.



Since 1899

KOMPUTATIONS Fall 2019

Boyce Systems Website Launches into a New Decade



Our new, updated website is on track to launch in September. Although mostly complete, we will be adding content and features to be ready for 2020! The website gives a good overview of our products and services. You will notice a clean, simple look that is easy to navigate. The focus of this update is the redesigned Customer Portal.

Your username and password will remain the same, but if you need help logging on, the helpdesk will be available to assist.

Features in the new portal will include: recorded demos, tutorials for additional support, documentation, downloads and change requests. There will be more information forthcoming.

Upcoming Events has a new look, but registering for annual user meetings this year will be the same as always. Instructions will be part of the invitation email.

Annual User Meetings are Always the Highlight of Fall

Mark your calendar and expect an email in mid-September for an invitation to the 38th Annual Users Meeting for School Corporations.

We will be reviewing enhancements distributed throughout this year along with changes that have been made to various programs. We will review payroll and budgetary year-end procedures and have a round table discussion available to talk with your peers about Komputrol and NON-Komputrol related topics.



We hope you can join us this year! Reserving a day to attend a meeting is both instructive and allows you the opportunity to network with fellow users. A continental breakfast and lunch will be provided. The meetings are offered at no additional charge as part of your Annual Software Maintenance Agreement.

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| 10/31/19 | Honeywell Center, Wabash | for KWS & BSF Systems |
| 11/06/19 | Boyce Systems, Daleville | for KWS only |
| 11/08/19 | Valle Vista Golf Club/Conf Center, Greenwood | for KWS & BSF Systems |



In the Loop with the Boyce Systems President and CEO



Greetings Everyone,

I would like to reflect on some items since our last newsletter, partly as an update, but mainly to share the many positives I have seen. You may remember the tragic car accident that occurred last November involving three of our staff members. We cannot change that day and what happened, but it did bring to light the many wonderful, caring people we are blessed to have around us. The staff at Boyce, people close to us in our immediate community and our very caring customers all reached out. The accident was on a Friday and by Sunday evening we had secured the help of Meridian Health to bring in trained therapists to meet with staff on Monday morning. They did this at no charge as wonderful community supporters and a kind and thoughtful organization.

Michael B. Galliher

We can say that after a long, hard battle, Joy is now back at work. It took 9 months. She has had such a positive attitude through this process that her strength is an inspiration to all of us. We are so thankful. Like so many places, misfortunes befall others from time to time, but once again our people rally and support each other. There are many positives around us.

Boyce software groups (Keystone and Komputrol) are starting to gear up for our Annual User Meetings. We look forward to seeing many of you this fall. Ongoing projects have kept us very busy this year. September will see the launch of a new updated website, user-friendly and easy to navigate. Boyce School Financial Software is being installed on a regular basis. Keystone is getting customers moved from Key-Budget to Key-Fund as support of Budget winds down and new customers join the Key-Fund family each month. Boyce Mail has a new full-color bill option which has been well received and our printing side, Boyce Forms, is preparing for the W2 and year-end forms season. All of this is thanks to you, our customers!

Best Regards!
Mike

W-2 Tax Season is here. Your Sales Rep will start taking 2018 Tax Form orders soon. If you have questions, notify sales@boycesystems.com

Doculivery Users Work Smarter, Not Harder! Sign up to use Boyce Print Services to print your W-2 and/or 1095-C forms. You can eliminate ordering, printing, stuffing, and mailing payroll tax forms. Upload/release your file to Doculivery and we can print forms for all employees or for only employees who have not "Opted In" to receive their tax forms online. Watch for upcoming Doculivery emails for more information.

Holiday Schedule 2019-2020 Boyce / Keystone / Komputrol Offices will be closed in observance of the following:

Nov 28	Thanksgiving Day	Jan 1	New Year's Day-2020
Nov 29	Day after Thanksgiving	May 25	Memorial Day-2020
Dec 24	Christmas Eve, Close at 12:00 noon	July 3	Independence Day-2020
Dec 25	Christmas Day	Sept 7	Labor Day-2020
Dec 31	New Year's Eve, Phones Close 3 pm		

Congratulations School Corporations for Making it Through



Change, Change and then CHANGE! We have been both impressed and proud of the way you handled all the changes thrown your way this year. HEA 1009, Unemployment, TRF, and Form-9 all saw changes in addition to your other requirements.

We are happy to report that any and all assistance from Boyce has been considered covered by your maintenance. Boyce, working closely with SBOA and IDOE, tries to stay on top of any new requirements coming down the pike so we are ready to help implement the new procedures. Our programs are constantly being updated to meet your needs.

ONBOARDING NEW EMPLOYEES--ALL HAPPY TO BE HERE



Cheri Scott comes to us with a school finance background. She is proud to be a "local Delaware County girl" graduating from Muncie's Southside High School. She has worked at Carmel Community Schools and Muncie Community Schools.

Although Carmel Clay was not using Komputrol software, exposure to the workings of school finance were part of her daily routine. Her area of focus here is Boyce School Financials support.

Cheri lives in Yorktown with her husband Steve. They have two grown children, Olivia and Caleb. Her special interests include running and family, of course. She also volunteers in Bible Education.

Cheri says, "During my Muncie Community School work years, I honestly thought in the back of my mind how nice it would be to work for Komputrol one day. The positive experiences of interacting with the support staff and attending the user meetings always left me with the impression that a group of high-quality people were under this roof. Since starting in mid-April, I have witnessed this first-hand and appreciate the depth of care each person has about the product and the customers. To say the least, I am appreciative for the opportunity to work here and being part of this support team."



Tara Marshall, customer support representative for Keystone, joined Boyce Systems in March of this year. Her education background is in accounting. Tara is working on the helpdesk and will be soon installing and training Keystone programs. Her experience with accounting and payroll is comprised of several years with the City of Westfield, Brevini Wind USA and Precoat Metals.

Tara's family includes son, Gavin, 20 and daughter, Sydni, 17. Not to be forgotten are Ginger, the cat and Bean, a teeny, tiny rabbit. They live in Lapel, where Sydni is a senior at Lapel High School, while Gavin is a junior at Purdue University studying CNIT/Cyber Security. Gardening, kayaking, fishing and swimming are activities they enjoy together.

"The best decision I made was to come to work at Boyce Systems." Tara says she loves the atmosphere and the people here, where co-workers are both eager to help and patient with customers and me!



New at Boyce Forms in customer support is **Misty McCord**. She comes with 23 years of accounting experience from the parent company of The Herald Bulletin. She enjoys interacting with customers and will be

an asset to our forms customer service. She and her husband, Cliff have a farm in Anderson where they keep horses. She enjoys horseback riding and boating, "just not at the same time."

She and Cliff have four grown children; Hyder, Trey, Brad and Tiffany. Five grandchildren round out the family. Landscaping projects, pets and spending time outdoors are high on Misty's free time activities list. She says, "This company is awesome. Everyone is very welcoming and I am impressed with the training and teamwork."

Mike Bemis is the new Technical Services Manager. He has a degree in Electrical Engineering Technology from Purdue University. Mike spent 10 years in the U.S. Air Force as an Aircraft Electrician. While in the Air Force, Mike traveled to locations around the world and the U.S.



Work experience for Mike provides a tremendous background in IT. He spent 13 years at Ontario Systems holding various IT positions. Mike then moved to Sherry Laboratories, which was acquired by Element Materials Technology.

Married to his "amazing wife" Staci, the two of them have a blended family of five children. Two sons, 26, Jacob and Scott; two daughters, 21, both named Emily, which can cause some confusion at times; and a 15-year-old son, Bryan. They reside in Yorktown.

Mike's hobbies include music, sports, boating and anything outdoors. His newest passion is cooking with a smoker. He smokes different meats for game day to share with family and friends. These have come to be known as "Smoker Sundays". Home improvement projects round out his weekends. He and Staci enjoy accomplishing these tasks together.

"In June of this year I started working at Boyce Systems. I had heard nothing but great things about Boyce and I am very excited to join such a tremendous company", Mike commented.

Nick Bartling is working with us as an intern while he continues his education at Ball State University. We take advantage of being in a university community while sharing work experience with an interested student. Nick is a senior at BSU studying computer science. If you are from around here, you may have run into him at Best Buy where he has been a sales associate and a member of the "Geek Squad". He says he comes from a family of teachers, which is a plus in understanding customer service as well as technology. Nick is from Eaton and his off hour activities include photography and guitars.

