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RETIREMENT STRIKES AGAIN AS WE SEND SHERRY OFF WITH WELL WISHES



Our Sherry Slavin retired this past April to spend time with her family. She has so far been down to Texas to visit her mother, up to Wisconsin to visit family, and yes, off to Disney World with her grandchildren, just like she won the Super Bowl! Although we miss her, we do wish her the best. She has confided that she truly misses her customers. Sherry has always been a customer advocate and she loved helping.

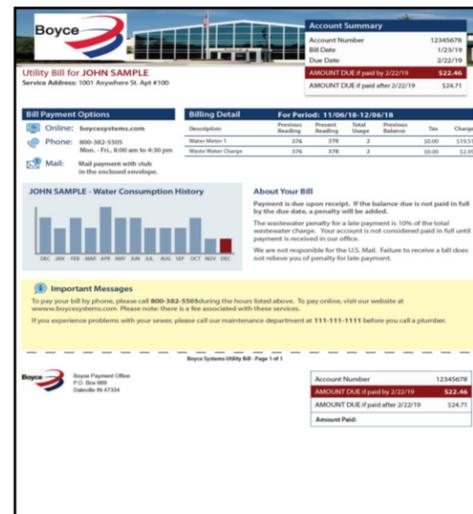
Sherry has agreed to continue to work on the development of the new Billing Platform. Her comprehensive understanding of the billing process and expertise in the program make her the best asset for this project. We appreciate her dedication and relish the opportunity to continue to work with her.

Boyce Mail Offering a New Full-Color Bill

Boyce Mail utility bill printing service has developed a new full-color bill that is easy to read and has several customizable features:

1. Municipal Logo: Your logo in full color
2. Header Image: Full color header image (size 8.5x1.25)
3. Document Accent Color: The primary accent color may be modified from blue to fit your brand.
4. Usage Graph: Graph is included and available upon request for metered services.
5. "About Your Bill": The message in this area may be customized
6. "Important Messages": This may be customized and modified per billing.

For more information and pricing, please contact sales@boycesystems.com

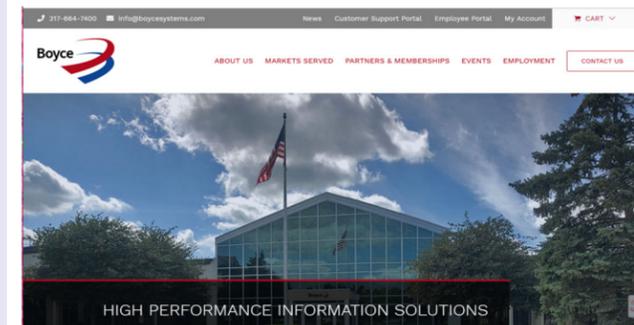


Since 1899

KEY-BULLETIN

Fall 2019

Boyce Systems Website Launches into a New Decade



Our new, updated website is on track to launch in September. Although mostly complete, we will be adding content and features to be ready for 2020! The website gives a good overview of our products and services. You will notice a clean, simple look that is easy to navigate.

The focus of this update is the redesigned Customer Portal. Your username and password will remain the same, but if you need help logging on, the helpdesk will be available to assist.

Features in the new portal will include: recorded demos, tutorials for additional support, documentation, downloads and change requests.

Upcoming Events will have a new look and registering for annual user meetings and other training sessions will have a new procedure. There will be more information about that shortly.

Annual User Meetings are Always the Highlight of Fall

Keystone looks forward to the annual user meetings every year. Face to face communication reminds us all that we are human and interaction with each other is always the best teacher. Online registration for this year's meetings will be announced in the registration email. There will be a new procedure for registering this year. Instructions will be conveyed to you before the opening date. As always, the helpdesk will be available to assist.

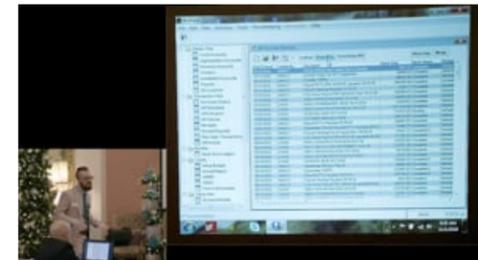
Watch for the Registration Email. The Dates are Set:

- ◆ **Friday, October 25th—Library & School Meeting, Boyce Systems Office, Daleville**
- ◆ **Friday, November 1st—North Meeting, Honeywell Center, Wabash**
- ◆ **Thursday, November 7th—South Meeting, Valle Vista Golf Club and Conference Center, Greenwood**

As you can see, we have set aside a day for our Libraries and Schools. The breakout sessions will include: School-Budget Round Table, Key-Fund, Key-Payroll, and Key-Assets. If, as a library or school official, you cannot make the October 25th date, you are welcome to register for either the north or south meeting to fit your schedule.

For Wabash and Greenwood locations; the breakout sessions will include: Key-Fund, Key-Payroll, Key-Billing, Key-Assets, and Tax Guidelines with David Lewis. Continental breakfast and lunch will be served.

As always, the annual user meetings are free to Keystone maintenance customers, however, travel and lodging are on your own.



In the Loop with the Boyce Systems President and CEO



Greetings Everyone,

I would like to reflect on some items since our last newsletter, partly as an update, but mainly to share the many positives I have seen. You may remember the tragic car accident that occurred last November involving three of our staff members. We cannot change that day and what happened. But it did bring to light the many wonderful, caring people we are blessed to have around us. The staff at Boyce, people close to us in our immediate community and our very caring customers all reached out. The accident was on a Friday and by Sunday evening we had secured the help of Meridian Health to bring in trained therapists to meet with staff on Monday morning. They did this at no charge as wonderful community supporters and a kind and thoughtful organization.

Michael B. Galliher

We can say that after a long, hard battle, Joy is now back at work. It took 9 months. She has had such a positive attitude through this process that her strength is an inspiration to all of us. We are so thankful. Like so many places, misfortunes befall others from time to time, but once again our people rally and support each other. There are many positives around us.

Boyce software groups (Keystone and Komputrol) are starting to gear up for our Annual User Meetings. We look forward to seeing many of you this fall. Ongoing projects have kept us very busy this year. September will see the launch of a new updated website, user-friendly and easy to navigate. Boyce School Financial Software is being installed on a regular basis. Keystone is getting customers moved from Key-Budget to Key-Fund as support of Budget winds down and new customers join the Key-Fund family each month. Boyce Mail has a new full-color bill option which has been well received and our printing side, Boyce Forms, is preparing for the W2 and year-end forms season. All of this is thanks to you, our customers!

Best Regards!
Mike

Key-Assets Ready to Help with New SBOA Requirement

The word is out and confirmed. The State Board of Accounts will require capital asset depreciation starting in 2020. That reporting will be uploaded to Gateway. Are you ready? Cities and Towns Form No. 211 is being rescinded and General Form No. 369 will be the prescribed form to be used by Cities and Towns. Key-Assets can help with this requirement.



Although Key-Assets tracks both inventory items and capital assets, the capital assets can be marked and grouped for depreciation. It will depreciate monthly or annually and tracks accumulated depreciation over the life of the asset. It will report the following information by capital or non-capital assets: Purchase Date, Check Number, APV Number, Fund, Description, Serial Number, Equipment Class, Original Cost, Life Years, Disposal Date, Salvage Value, and Depreciation. It also provides a pop-up interface with both Key-Fund and Key-Ledger.

For those of you who currently have Key-Assets, be sure your open or active capital assets have purchase price, purchase date and life in the master file prior to running the depreciation routine. If you are interested in more information about Key-Assets, please contact sales@boycesystems.com.

W-2 Tax Season is here. Your Sales Rep will start taking orders soon. If you have questions, notify sales@boycesystems.com.

Doculivery W-2 Printing and Mailing Service is Ready to Save You Time at Year-End. Watch for Information Emails.

Holiday Schedule 2019-2020 Boyce / Keystone / Komputrol Offices will be closed in observance of the following:

Nov 28	Thanksgiving Day	Jan 1	New Year's Day-2020
Nov 29	Day after Thanksgiving	May 25	Memorial Day-2020
Dec 24	Christmas Eve, Close at 12:00 noon	July 3	Independence Day-2020
Dec 25	Christmas Day	Sept 7	Labor Day-2020
Dec 31	New Year's Eve, Phones Close 3 pm		

ONBOARDING NEW EMPLOYEES--ALL HAPPY TO BE HERE



Cheri Scott comes to us with a school finance background. She is proud to be a "local Delaware County girl" graduating from Muncie's Southside High School. She has worked at Carmel Community Schools and Muncie Community Schools.

Although Carmel Clay was not using Komputrol software, exposure to the workings of school finance were part of her daily routine. Her area of focus here is Boyce School Financials support.

Cheri lives in Yorktown with her husband Steve. They have two grown children, Olivia and Caleb. Her special interests include running and family, of course. She also volunteers in Bible Education.

Cheri says, "During my Muncie Community School work years, I honestly thought in the back of my mind how nice it would be to work for Komputrol one day. The positive experiences of interacting with the support staff and attending the user meetings always left me with the impression that a group of high-quality people were under this roof. Since starting in mid-April, I have witnessed this first-hand and appreciate the depth of care each person has about the product and the customers. To say the least, I am appreciative for the opportunity to work here and being part of this support team."



Tara Marshall, customer support representative for Keystone, joined Boyce Systems in March of this year. Her education background is in accounting. Tara is working on the helpdesk and will be soon installing

and training Keystone programs. Her experience with accounting and payroll is comprised of several years with the City of Westfield, Brevini Wind USA and Precoat Metals.

Tara's family includes son, Gavin, 20 and daughter, Sydney, 17. Not to be forgotten are Ginger, the cat and Bean, a teeny, tiny rabbit. They live in Lapel, where Sydney is a senior at Lapel High School, while Gavin is a junior at Purdue University studying CNIT/Cyber Security.

Gardening, kayaking, fishing and swimming are activities they enjoy together.

"The best decision I made was to come to work at Boyce Systems." Tara says she loves the atmosphere and the people here, where co-workers are both eager to help and patient with customers and me!



New at Boyce Forms in customer support is **Misty McCord**. She comes with 23 years of accounting experience from the parent company of The Herald Bulletin. She enjoys interacting with customers and will be

an asset to our forms customer service. She and her husband, Cliff have a farm in Anderson where they keep horses. She enjoys horseback riding and boating, "just not at the same time."

She and Cliff have four grown children; Hyder, Trey, Brad and Tiffany. Five grandchildren round out the family. Landscaping projects, pets and spending time outdoors are high on Misty's free time activities list. She says, "This company is awesome. Everyone is very welcoming and I am impressed with the training and teamwork."

Mike Bemis is the new Technical Services Manager. He has a degree in Electrical Engineering Technology from Purdue University. Mike spent 10 years in the U.S. Air Force as an Aircraft Electrician. While in the Air Force, Mike traveled to locations around the world and the U.S.



Work experience for Mike provides a tremendous background in IT. He spent 13 years at Ontario Systems holding various IT positions. Mike then moved to Sherry Laboratories, which was acquired by Element Materials Technology.

Married to his "amazing wife" Staci, the two of them have a blended family of five children: two sons, 26, Jacob and Scott; two daughters, 21, both named Emily, which can cause some confusion at times; and a 15-year-old son, Bryan. They reside in Yorktown.

Mike's hobbies include music, sports, boating and anything outdoors. His newest passion is cooking with a smoker. He smokes different meats for game day to share with family and friends. These have come to be known as "Smoker Sundays". Home improvement projects round out his weekends. He and Staci enjoy accomplishing these tasks together.

"In June of this year I started working at Boyce Systems. I had heard nothing but great things about Boyce and I am very excited to join such a tremendous company", Mike commented.

Nick Bartling is working with us as an intern while he continues his education at Ball State University. We take advantage of being in a university community while sharing work experience with an interested student. Nick is a senior at BSU studying computer science. If you are from around here, you may have



run into him at Best Buy where he has been a sales associate and a member of the "Geek Squad". He says he comes from a family of teachers, which is a plus in understanding customer service as well as technology. Nick is from Eaton and his off hour activities include photography and guitars.